

**TABLE OF FEES AND CHARGES  
VIETCOMBANK CASHBACK PLUS AMERICAN EXPRESS ®**

No	FEES	AMOUNT
1	Card issuance	VND 50.000/card
2	Charge for Card renewal/ re-issuance	VND 50.000/card
3	Monthly fee	VND 5.000/month/card
4	PIN renewal	VND 10,000/card/request
5	Card lost or stolen notification	VND 50.000/card/request
6	Transaction at ATMs of Vietcombank: <ul style="list-style-type: none"> <li>Cash withdrawal</li> <li>Account transfer within Vietcombank network</li> <li>Interbank Remittance via Cards</li> <li>Statement inquiry, Account balance inquiry</li> </ul>	VND 1.100/transaction VND 3.300/transaction  VND 11.000/transaction Not yet charged
7	Cash withdraw at ATMs of other bank: <ul style="list-style-type: none"> <li>In Vietnam's territory</li> <li>Outside Vietnam's territory</li> </ul>	VND 10.000/transaction 4% transaction amount
8	Cash withdrawal over the counter (At other banks)	4% transaction amount
9	Interbank Remittance via Cards through ATMs and Internet Banking of Vietcombank	VND 11.000/transaction
10	Foreign currency conversion	2,5% transaction amount
11	Chargeback fee	VND 80.000/disputed transaction

12	Transaction invoice request: <ul style="list-style-type: none"> <li>• At Merchants of Vietcombank</li> <li>• At Merchants of other banks</li> </ul>	VND 20.000/invoice VND 80.000/invoice
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**Note:**

- Above – mentioned charges have included VAT;
- Chargeback fee: This fee will be refunded by Vietcombank under customer’s reasonable claim;
- Foreign currency conversion fee is applied for transaction made in foreign currencies;
- Exchange rate is applied according to the stipulation by the International Card Organizations or Vietcombank at the time of recording transactions into Vietcombank’s system:
  - + Amex:2,0%
  - + Vietcombank: 0,5%
- This Table of Charges does not include fees charged by other Banks/Organizations (if any);
- This Table of Charges is subject to change from time to time by Joint Stock Commercial Bank for Foreign Trade of Vietnam and published in the official website ([www.vietcombank.com.vn](http://www.vietcombank.com.vn)) or available at Vietcombank’s branches of the bank;